## Creates Quote

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| --- | --- |
| Name | Creates quotes |
| id | 1 |
| Scope | Quotes system |
| Priority | High |
| Summary | Allows sales associate to creates quotes for existing customers, attach secrets to them if any. |
| Primary Actor | Sales associate |
| Supporting Actor(s) | Customer legacy database |
| Stakeholders | (the company who uses this software) |
| Generalization | none |
| Include | none |
| Extend | none |
| Precondition | Checks if the customer exists in the legacy database |
| Trigger | (Check if customer exists in legacy database) |
| Normal Flow |  |
| Sub-Flows |  |
| Alternate Flow/Exceptions |  |
| Postcondition | no post condition |
| Open Issues | Should finalizing the quotes be added in this usecase., should email be sent to the customer after sales associate submits quotes. |
| Source | Grad group 3 |
| Author | Grad group 3 |
| Revision and Date | V1.0: 10/2/16 |

Normal Flow:

1. System prompts sales associate with the options: “create quote”, “ track quote”
2. Sales associate selects “create quote”
3. System prompts sales associate for customer id.
4. Sales associate enters the customer id.
5. the system autofills the customer information in the form.
6. Sales associate now enters the quote details.
7. Sales associate attached secret notes of free form text if any.
8. Sales associates submits the quote.
9. System updates quote database
10. System confirms update to sales associate.
11. System gives a quote id to sales associate.

Alternate Flow: at step 2: a) sales associate selects “track quote”.

b) system displays 2 options.

🡪 “enter quote id”

🡪“quotes from last 30 days”.

c) sales associate enters “quote id”

d)system displays matching quote information.

To step 2b) sales associate selects/clicks on any of the quotes from last 30 days.

System displays quote info.

EXCEPTIONS:

* customer doesn’t exist in the legacy database, say so or prompt.
* Legacy database is not reachable.
* Sales associate enters Invalid quote id, system reprompts.